

WARRANTY RETURNS

All electronic components carry a lifetime warranty to the original homeowner. In addition there is a four-year warranty from the date of installation for any subsequent owner. The original lamp is warranted for a period of two years. This warranty does not cover broken lamps due to shipping, installation or handling. Please see the complete warranty statement in the center of this booklet.

All returns are routed through your wholesaler and must be approved and accompanied by an RGA number. Please call 800-982-1840 and we will guide you through the return procedure.

This warranty gives you specific legal rights and you may also have other rights which vary from state to state.



403H-R MultiVoltage Oxidizing UVC System Installation & Maintenance Instructions

UNPACKING THE UNIT

Each unit is shipped with the 5” lamp installed and the germicidal lamps placed in boxes with protective packaging. Carefully remove lamp from the tube taking care to not touch the glass portion of the lamp with bare hands. Oils from the hands can cause “hot spots” which reduce lamp life. Handle by the end caps or use a soft cloth. If you accidentally touch a lamp, clean it using the included alcohol cleaning pad or a soft cloth dampened with rubbing alcohol. The lamp is fragile and proper care must be taken when removing from packaging.



Intertek

3099107



The following parts are included:

- MUV-403H-R Unit
- (2) Two germicidal twin lamps (packed in lamp box)
- (8) Eight sheet metal screws
- Alcohol pad for cleaning lamps
- Strain relief connector
- Two caution labels
- Installation & maintenance instructions

IMPORTANT: SAFETY INSTRUCTIONS Important: Instructions de sécurité

When installing and using this electrical equipment, basic safety precautions should always be followed including the following:

1. READ AND FOLLOW ALL INSTRUCTIONS.
2. SAVE THESE INSTRUCTIONS.
3. Always be sure power is disconnected during installation or service procedures.
4. **The ultraviolet light produced by the UV lamp is harmful to your eyes. Do not look directly at the lamp. Should it become necessary to view the lamp, use UV-protected goggles.**

Lors de l'installation et de l'utilisation de cet équipement, des précautions devront être suivies.

- 1- Lire et suivre les étapes attentivement.
- 2- Conserver ces instructions.
- 3- Assurez-vous toujours que l'alimentation est débranchée pendant les procédures d'installation ou de maintenance.
- 4- **Ne pas regarder la lampe directement avec les yeux. Si nécessaire de le faire, veuillez porter veuillez porter les lunettes de soleil contre les rayons U.V.**

INSTALLATION:

If there is a device that creates ozone in the space such as an ionizing air cleaner, it is recommended the oxidizing unit not be used in this application. Use one of our germicidal only models instead. Homes with multiple air handlers: install this unit on the main level air handler and a germicidal only model on the other air handler(s).

- Do not locate the germicidal lamps in direct sight of plastic material that will be exposed to the UV light, such as wiring, return-side humidifier, certain types of air filters, flex duct or any other petroleum based materials or liners. Check with the filter manufacturer to see if their material is UV resistant. Over time, UV light may degrade plastic.
- Do not install the UVC lamps where there is a straight line of sight of the lamps through a vent. When choosing a location to mount the lamps, make certain no UV light is visible to the consumer.
- Do not touch the glass portion of the lamps with bare hands because oils from the hands can cause “hot spots” which reduce lamp life. Handle either by the end caps or use a soft cloth. If you accidentally touch a lamp, wipe it off, using the included alcohol cleaning pad or a soft cloth dampened with rubbing alcohol.

MOUNTING THE MAIN 403H UNIT WITH GERMICIDAL AND OXIDATION LAMPS (Return side only.)

1. Cut out the shaded area of the installation template. (Please see insert.)
2. Center the template on the longitudinal axis of the air return plenum and attach with tape. Trace the hole pattern for the unit and mark centers for mounting screws. (Airflow direction is marked on the unit.)
3. Cut openings for the unit using a 2” hole saw or tin snips.
4. Remove the unit cover by removing the top and bottom retaining nuts using an 11/32 size nut driver. Do not remove the oxidation control knob. (For easier installation rotate control knob to center position before removing cover.)
5. Attach the unit to the air duct using the four self tapping sheet metal screws provided.
6. Remove the germicidal lamp holder using a 11/32 size nut driver (Photo A).
7. Slide the germicidal lamp into lamp opening.
8. Reinstall the lamp holder and plug lamp into connector.
10. Replace cover and align the oxidizing control knob with adjustment linkage by gently turning the knob until the linkage clicks into place. Secure cover using the two retaining nuts.

MOUNTING THE REMOTE GERMICIDAL LAMP (Supply side only.)

1. Unplug mid-cord connector (s) by pressing the lock release (marked “PRESS” on the connector.) (photo C) Remove the moisture resistant lamp socket from the mounting plate by removing two nylon flange nuts.
2. Using the lamp mounting plate as a template, draw the hole pattern on the air duct in a suitable location.
3. Using a 1 1/4 inch Vari-Bit, make two holes side by side. Clean off excess metal between the two holes with tin snips. Alternately cut a 2” hole.
4. Peel off the gasket backing from lamp mounting plate and center over hole. Secure using four self-tapping sheet metal screws provided.
5. Partially slide the lamp out of the container taking care not to touch the glass, hold the lamp by box and insert the lamp end fully into the lamp holder.
6. Remove the protective box wrap from the lamp and slide the lamp fully onto the base plate fitting over the mounting studs then secure using the two thumb nuts and reconnect the mid cord connector. (Photo B)
7. Route cord back to the moisture resistant lamp socket and reconnect mid-cord connector. Be sure to line up arrows on the connector. (see photo C)

LIMITED WARRANTY

1. **Limited Warranty.** Except as set forth herein, Manufacturer warrants 403H-R-16/5 and 403H-R-12/5 (the “Product”) to be free from defects in manufacturing, materials, and workmanship for the life of the Product; provided, however, that such warranty shall only apply to the customer who originally purchased the Product (the “Limited Warranty”). With respect to a party, who is not the original purchaser of the Product, Manufacturer’s Limited Warranty shall extend to said party for, only, a period of four (4) years from the date of the Product’s original purchase by the original customer.
2. **Remedy.** In the event of a Product failure as the result of a defect in manufacturing, materials, or workmanship. Manufacturer, at its option, will: (a) provide to the customer the appropriate replacement for the defective Product; or (b) repair the Product found to be defective. In the event that Manufacturer elects to repair or replace the Product, such repaired or replaced Product shall be warranted, as set forth in this Limited Warranty, for the lifetime of such repaired or replaced Product.
3. **Warranty Exclusions.** This Limited Warranty is the only express warranty (written or oral), applicable to the Product and no individual or entity is authorized to modify or expand this Limited Warranty. While warranty claims must be processed through, and approved by, a wholesaler/reseller and accompanied by a “RGA Number,” customers are encouraged to call at (800) 982-1840 for assistance and guidance through the claim procedure.
4. **Additional Warranty Exclusions.** In addition to the exclusions set forth above, this Limited Warranty does not cover Product defects, including lamps, caused, in whole or in part, by any one or more of the following circumstances or conditions: (a) adjustments or corrections to Product due to improper Product installation; (b) improper assembly or improper Product installation; (c) Product failure due to the application or installation of non-PremierOne approved accessories, pieces, hardware, and additions including, but not limited to, installation and use of other than a genuine PremierOne lamp designed specifically for the Product; (d) failure to properly install related Product accessories, pieces, hardware, and additions including, but not limited to, customer’s failure to replace the Product’s lamp(s) every three (3) years; (e) Product exposure to conditions outside of the scope of PremierOne’s Product performance specifications; (f) improper maintenance and care of the Product, before, during, or after installation including, specifically, breakage of Product lamps during shipping and installation or caused by improper handling; (g) modification or refabrication, partial or otherwise, of the Product; and (h) accidents.

This Limited Warranty does not cover any labor, including labor related to the removal, replacement, installation, or disposal of a defective Product.

PremierOne warrants that, subject to the exceptions set forth in Section 4, above, genuine PremierOne lamps shall function as intended for a period of three (3) years from date of Product installation or, as the case may be, from the date of customer’s purchase of a genuine PremierOne replacement lamp.

ALL IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES FOR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED. PREMIERONE EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS LIMITED WARRANTY. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED IN DURATION TO THE TERMS OF THIS LIMITED WARRANTY. IN NO EVENT WILL PREMIERONE BE LIABLE TO A CUSTOMER, OR ANY THIRD PARTY, FOR ANY DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT ALLEGED TO BE DEFECTIVE. IN ADDITION, PREMIERONE SHALL IN NO EVENT BE LIABLE TO A CUSTOMER, OR ANY THIRD PARTY, FOR ANY DIRECT OR INDIRECT DAMAGES OR OTHER SPECIAL, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE FAILURE OF THE PRODUCT TO COMPLY WITH THIS LIMITED WARRANTY. INCLUDING, BUT NOT LIMITED TO, DAMAGE OR LOSS OF OTHER PROPERTY OR EQUIPMENT. THE REMEDIES OF CUSTOMER SET FORTH IN THIS LIMITED WARRANTY ARE EXCLUSIVE. NOTWITHSTANDING ANYTHING CONTAINED HEREIN TO THE CONTRARY, PREMIERONE’S LIABILITY WITH RESPECT TO THE PRODUCT, IN ALL INSTANCES, SHALL BE LIMITED TO THE REPAIR OR REPLACEMENT OF THE PRODUCT ALLEGED TO BE DEFECTIVE.

5. **Miscellaneous.** The rights and obligations of the parties hereunder shall be interpreted and governed in accordance with the laws of the State of Wisconsin. Any claim, dispute, controversy, or action arising out of or related to the enforcement of this Limited Warranty, regardless of the existence and nature of any purchase and sale documents related to the Product, shall be filed or brought in the Brown County Circuit Court, Green Bay, Wisconsin, or in the United States Federal District Court for the Eastern District of Wisconsin, Green Bay, Wisconsin. If any provision of this Limited Warranty is deemed or held to be illegal, invalid, or unenforceable, under any present or future laws of any applicable jurisdiction, this Limited Warranty shall be considered divisible and inoperative as to such provision to the extent it is deemed to be illegal, invalid, or unenforceable, and in all other respects, this Limited Warranty shall remain in full force and effect.

MAINTENANCE AT TWO YEARS

For optimal performance we recommend replacing the lamps at 2 years. The lamps are guaranteed to illuminate for 3 years. This maintenance schedule is only a guideline, determined by average conditions. Actual conditions will dictate the frequency of cleaning and/or replacement of lamps. Do not touch the glass portion of the lamps with bare hands because oils from the hands can cause “hot spots” which reduce lamp life. Handle either by the end caps or use a soft cloth. If you accidentally touch a lamp, clean it using a soft cloth dampened with rubbing alcohol.

REPLACING THE LAMPS - Recommended interval: 24 months.

Note: Standard off-the-shelf lamps are not compatible with this unit. Use of improper lamps will void warranty.

1. Disconnect power to the unit.
2. Remove the cover from the unit by removing the top and bottom retaining nuts using a 11/32 size nut driver. Do not remove the Oxidation Control knob. (It helps to rotate the control knob to the center position before removing cover.)
3. Unplug the lamp from each lamp connector and remove lamp holders using a 11/32 size nut driver (Figure A). Remove each lamp by grasping the end cap and extract carefully.
5. Remove the remote UVC lamp by pressing the lock release and unplug the mid-cord connector. Remove two flange nuts holding moisture resistant lamp socket to mounting place and carefully remove the the lamp socket with lamp from the mounting plate. (The lock release is marked “PRESS” on the connector.)
6. Partially slide the new lamp out of the container taking care not to touch the glass, hold the lamp by box and insert the lamp end fully into the lamp holder. Remove the protective box wrap from the lamp and slide the lamp fully onto the base plate fitting over the mounting studs then secure using the two thumb nuts and reconnect the mid cord connector.
7. On the main unit, slide one lamp into lamp opening and reinstall the lamp holder. Repeat for second lamp.
8. Plug each lamp into the corresponding lamp connector.
9. Replace cover and align the oxidation control knob with the adjustment linkage by gently turning the knob until linkage clicks into place. Secure cover using the two retaining nuts.
10. Restore power to unit.

TROUBLESHOOTING

With the selector switch in the ON position, the LED should light when power is supplied to the unit.

If the LED does not light with switch in the On position:

1. Check to be sure there is power to the unit.
2. Be sure lamp connectors are fastened securely.
3. If the LED still does not light, replace lamp(s).
4. If still not operating, replace ballast.

If the LED lights briefly and goes out, the ballast has detected a problem and is shutting down. Replace the lamp(s) and retest. If the LED still does not stay lit, check the continuity of the lamp connector. There are four built in fuses, one for each pin. Test each pair with a meter to verify all four fuses have not been opened. Using a meter, test both pin #1 and the corresponding female pin #1. Continue for the remaining three pins.

The built in fuses are not replaceable. If testing any of the pins show a fuse has been opened, replace the cap.

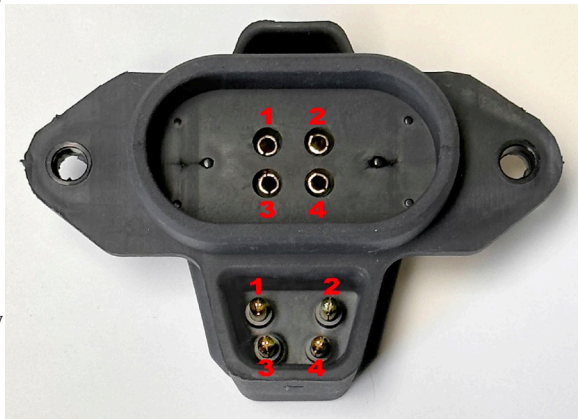


Photo A

Oxidation lamp connector

Germicidal lamp holder

Remote germicidal lamp connector

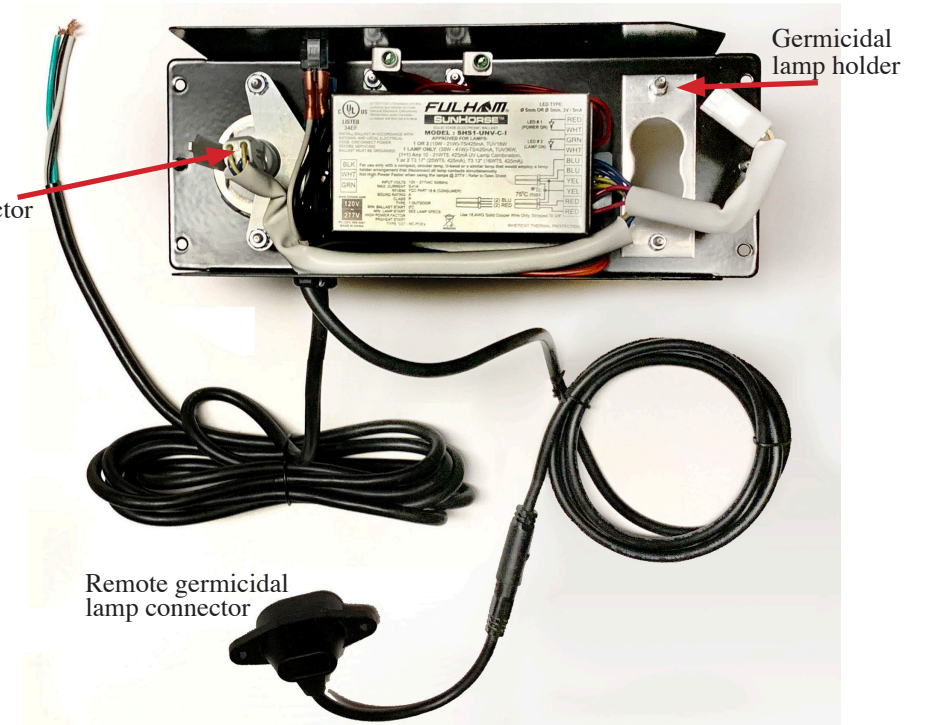


Photo B



Photo C



LSK100TR-16/5

LAMP KITS FOR 403H-R

#LSK100TR-16/5 60-Watt UVC/UVV lamp service kit with 16” UV lamp.

#LSK100TR-12/5 80-Watt UVC/UVV lamp service kit with 12” UV lamp.

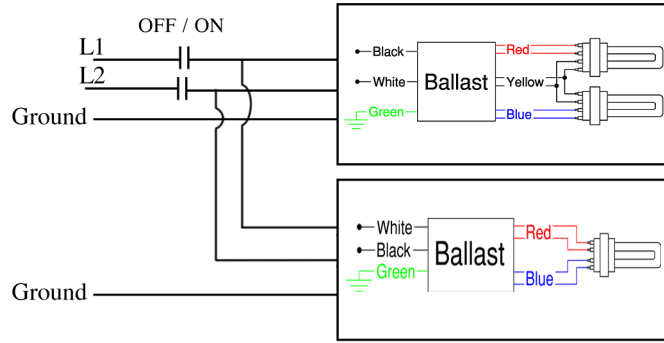


WIRING OPTION 1 **This unit must cycle with the furnace blower.**

The multivoltage ballasts are self-adjusting and operate with voltages from 120 - 240 VAC. Wire the unit to an EAC terminal or current-sensing relay to cycle the unit with the system fan. Connect in accordance with local wiring codes. For 120V wiring connect the black wire to L1 or EAC terminal, white wire to neutral, green wire to ground. Be sure power cord is secured with a strain relief connector. After installing verify voltage is operating at 110-120 VAC with air handler operating. Be sure to turn on the power switch located on the side of the unit.

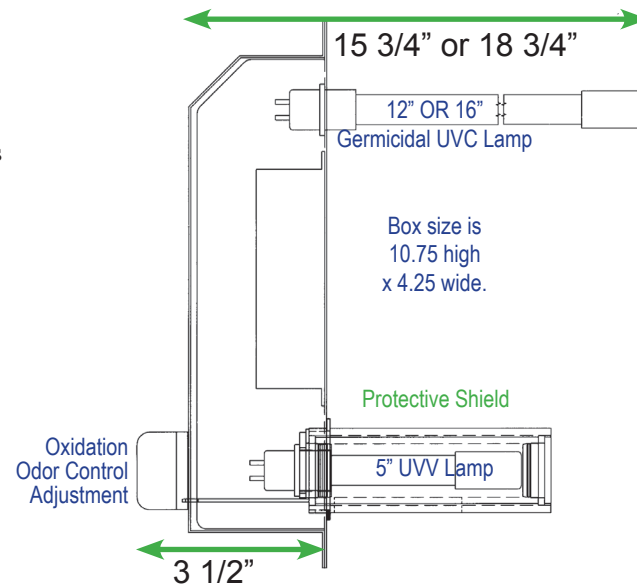
WIRING OPTION 2 **This unit must cycle with the furnace blower.**

For hard wiring to 240V systems install 5 amp in-line fuses to both legs of power. Then connect the black wire to L1, white wire to L2, green wire to ground. Use a current-sensing relay or 24V contactor to cycle the unit. Be sure power cord is secured with a strain relief connector. Wire the unit in accordance with local wiring codes. After installing, verify voltage is operating between 208-240 VAC with air handler operating. Be sure to turn on the power switch located on the side of the unit.



SETTING THE ACTIVATED OXYGEN OUTPUT LEVEL

- The air purification process occurs only while air is circulating through the HVAC system.
- The oxidizing level can be easily adjusted as needed using the “Oxidation Odor Control” knob on the front of unit. Start with the setting in the normal range. Decrease the setting if an activated oxygen odor is detectable.
- If household odors are noticeable after 24 hours, increase the setting



MAINTENANCE

This maintenance schedule is only a guideline, determined by average conditions. Actual conditions will dictate the frequency of cleaning and/or replacement of lamps. Do not touch the glass portion of the lamps with bare hands because oils from the hands can cause “hot spots” which reduce lamp life. Handle either by the end caps or use a soft cloth. If you accidentally touch a lamp, clean it using a soft cloth dampened with rubbing alcohol.

CLEANING THE LAMPS - Recommended interval: 12 months (Follow the procedure below)

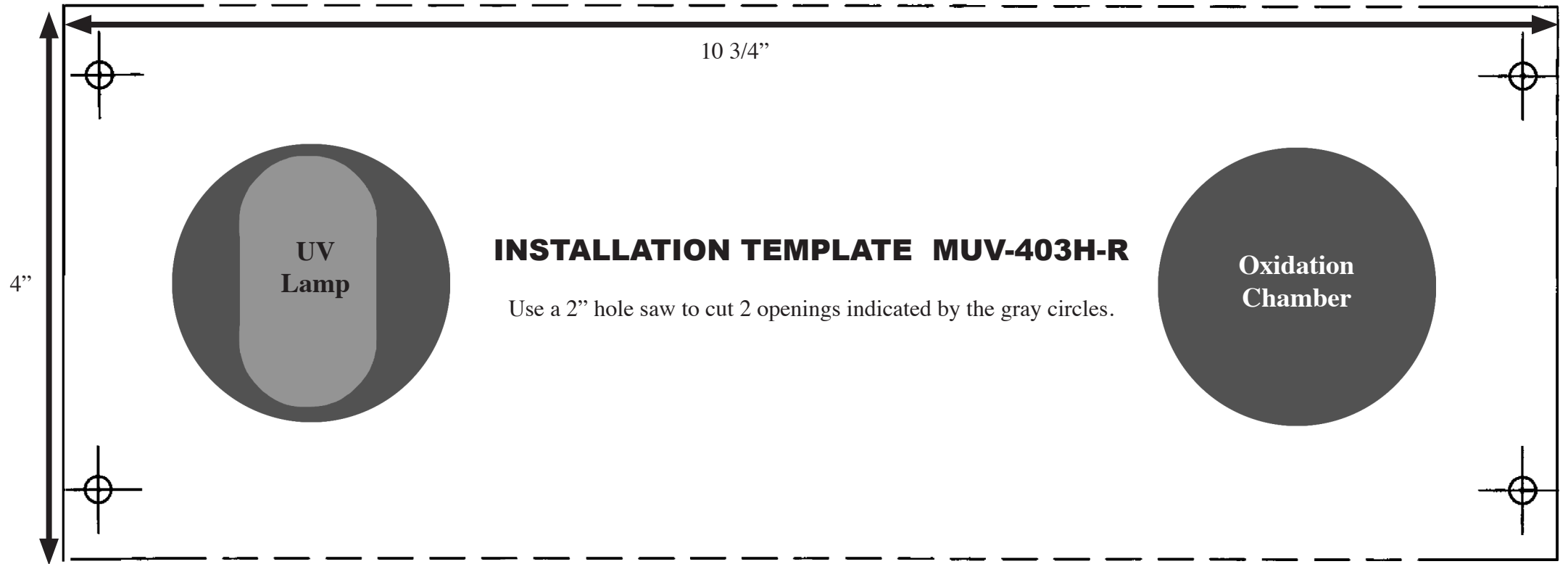
1. Disconnect power to the unit.
2. Remove the cover from the unit by removing the top and bottom retaining nuts using a 11/32 size nut driver. Do not remove the Oxidation Control knob. (It helps to rotate the control knob to the center position before removing cover.)
3. Unplug the lamp from each lamp connector.
4. Remove lamp holders using a 11/32 size nut driver (Figure A).
5. Remove each lamp by grasping the end cap and extract carefully.
6. Remove the remote UVC lamp but do not unplug the mid-cord connector. Remove two flange nuts holding moisture resistant lamp socket to mounting place and carefully remove the lamp socket with lamp from the mounting plate.
7. Using a soft cloth moistened with rubbing alcohol, wipe down all three lamps. If there is a large build-up of dust particles, you may wish to use a can of air first. Do not touch the glass portion of the lamp with bare hands.
8. Carefully slide the moisture lamp socket with lamp through the mounting plate into duct fitting over the mounting studs pressing firmly to be sure the lamps pins are fully seated. Secure using the two flange nuts.
9. On the main unit, slide one lamp into lamp opening and reinstall the lamp holder. Repeat for second lamp.
10. Plug each lamp into the corresponding lamp connector.
11. Replace cover and align the oxidation control knob with the adjustment linkage by gently turning the knob until linkage clicks into place. Secure cover using the two retaining nuts.
12. Restore power to unit.

AIR STREAM



403H-R
Shown installed on a furnace.
Mount the 403H-R on the air return and the second UVC lamp on the supply side.





Mounting the main unit on return air duct.

1. Cut out area of template indicated by the two circles if using a hole saw.
2. Place template on the return path of the HVAC system and trace the hole pattern for the unit and mark centers for mounting screws. Unit must be oriented so long dimension is parallel to the direction of the air flow parallel to the direction of the air flow.
3. Cut opening for the unit.
4. Install unit into air duct so that airflow matches direction indicated on side of unit using the four self tapping sheet metal screws provided.

Mounting the remote UVC lamp on supply side.

1. Using the lamp mount as a template, draw the hole pattern on the air duct in a suitable location.
2. Using a 1 1/4 inch Vari Bit, make two holes side by side. Clean off excess metal between the two holes with tin snips.
3. Peel off the adhesive backing of the gasket on backside of mounting plate.
4. Center mounting plate on hole.
5. Use four self tapping screws provided to secure mounting plate on the air duct.

